

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 22nd day of December' 2020
C.G.No:26/2020-21/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. V. Venkateswarlu
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

K. Nithin,
S/o. K. Subbarathnamma,
97/1,
Diguvaputtur,
Kotamangapuram,
K.V.B. Puram (M)
Chittoor -Dist

Complainant

AND

Respondents

1. Assistant accounts Officer /ERO/Srikalahasthi
2. Deputy Executive Engineer/O/Srikalahasthi Rural
3. Executive Engineer/O/Tirupati Rural

ORDER

1. The case of the complainant is that department levied huge amount of CC bill for an amount of Rs.31,904/- to SC NO. 5433111000449 during March'2020. He further stated that his mother is only residing in the premises and also utilizing lighting load of 180Watts only. The complainant also stated that the department threatening for disconnection of his service towards non-payment of CC charges of Rs.31,904/-, hence requested the forum for withdrawal of CC bill levied Rs.31,904/- by the department. The case of the complainant is registered as C.G No.26/2020-21/ CTR.
- 2/ Respondent No.3 filed written submission stating that as per the history of the service the service meter was stuck up and it was replaced on 11.3.2018 with healthy meter, as per the department procedure. The defective meter was handed

DESPATCHED

DATE

22/12

over to LT meter lab on regular manner, while reconciliation process they found that the defective meter having Final reading, hence back billing was recommended to ERO/Srikalahasti by LT meters lab, hence debit R.J passed vide R.J. No.20/12-2019, after segregation of units for the period of May'2016 to March'2019. Further the RJ was revised for the period from 10/2013 (date of supply) to 4/2018 and withdrawn Rs.4,271/- vide R.J. No.50/11-20 and also withdrawn Rs. 1,859/- vide RJ No. 51/ 11-20 due to accumulated consumption in the month 02/2020. He further stated that the consumer also paid the CC bill as per the revision of bill with satisfaction. Hence requested to close the grievance.

3. When complainant was contacted by the Secretary of the forum at 11.15 A.M. on 07.12.2020, complainant stated that his work is completed, expressed his satisfaction and requested to close the complaint.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 22nd December'2020.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order

ICS H. S. Reddy

Secretary to the Forum

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DATE

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.